



Bridging Gaps between Research and Industry in Software Engineering

Jacek Czerwonka

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Developer Services, Microsoft

<http://research.microsoft.com/tse>

File Change

- ✓ /codemine/dev/src
- ✓ CodeMine.sln Edit
- ✓ /codemine/dev/src/Cmc/Database
- ✓ CMC.sqlproj Edit
- ✓ /codemine/dev/src/Cmc/Database/Post-Deplo
- ✓ Loader.Constraints.Data.sql Edit
- ✓ /codemine/dev/src/Cmc/Database/Schemas/dl
- ✓ /codemine/dev/src/Cmc/Database/Schemas/Lc
- ✓ /codemine/dev/src/Cmc/Loader/QBuildLoader
- ✓ /codemine/dev/src/LoaderBase
- ✓ LoaderBase.csproj Edit
- ✓ LoaderController.cs Edit
- ✓ /codemine/dev/src/LoaderBase/Que
- ✓ QueueManager.cs Edit
- ✓ /codemine/dev/src/LoaderBase/Rest
- ✓ RestCall.cs Add
- ✓ /codemine/dev/src/Test/CodeMine.Integration
- ✓ CodeMine.IntegrationTests.cs Edit
- ✓ /codemine/dev/src/Test/CodeMine.Integration
- ✓ QBuildLoaderSuite.cs Add
- ✓ + qbuild_all.json Add
- ✓ + qbuild_finished_1.json Add
- ✓ + qbuild_finished_2.json Add

CMC.sqlproj

You must publish your review before other reviewers will be able to see it. Publish... Start Over

```

305 </Build>
306 <Build Include="$(SrcRoot)\Common\Database\Schemas\Loader\Stored Procedures\GetInvalidConstraints.proc.sql">
307 <Link>Schemas\Loader\Stored Procedures\GetInvalidConstraints.proc.sql</Link>
308 </Build>
309 <Build Include="$(SrcRoot)\Common\Database\Schemas\Loader\Tables\Constraints.table.sql">
310 <Link>Schemas\Loader\Tables\Constraints.table.sql</Link>
311 </Build>
312 <Build Include="$(SrcRoot)\Common\Database\Schemas\Loader\Tables\Keys\Constraints.PK_Constraints.pkey.sql">
313 <Link>Schemas\Loader\Tables\Keys\Constraints.PK_Constraints.pkey.sql</Link>
314 </Build>
315 <Build Include="Schemas\dbo\Tables\QBuilds.table.sql" />
316 <Build Include="Schemas\Loader\Tables\ProcessingStatus_QBuild.table.sql" />
317 </ItemGroup>
318 <ItemGroup>
319 <Build Include="$(SrcRoot)\Common\Database\Schemas\Configuration\Stored Procedures\RebuildIndexes.proc.sql">
320 <Link>Schemas\Configuration\Stored Procedures\RebuildIndexes.proc.sql</Link>
321 </Build>
322 <Build Include="$(SrcRoot)\Common\Database\Schemas\Configuration\Stored Procedures\SetBulkLoadMode.proc.sql">
323 <Link>Schemas\Configuration\Stored Procedures\SetBulkLoadMode.proc.sql</Link>
324 </Build>
325 <Build Include="$(SrcRoot)\Common\Database\Schemas\Maintenance\Tables\Updates.table.sql">
326 <Link>Schemas\Maintenance\Tables\Updates.table.sql</Link>
327 </Build>
328 <Build Include="$(SrcRoot)\Common\Database\Schemas\Maintenance\Tables\Keys\Updates.PK_Updates.pkey.sql">
329 <Link>Schemas\Maintenance\Tables\Keys\Updates.PK_Updates.pkey.sql</Link>
330 </Build>
331 </ItemGroup>
332 <ItemGroup>
333 <None Include="Schema Comparisons\LiveChanges.scmp" />
334 <None Include="Post-Deployment\Data\dbo.DepotsMSG.Data.sql" />
335 <None Include="Post-Deployment\Data\dbo.DepotsWindows.data.sql" />
336 <None Include="Post-Deployment\Data\dbo.DepotsWindowsPhone.data.sql" />
337 <None Include="Post-Deployment\Data\dbo.DepotsWindowsServices.data.sql" />
338 <None Include="Post-Deployment\Data\dbo.DepotsOSD.data.sql" />
339 <None Include="Post-Deployment\Data\dbo.DepotsExchange.data.sql" />
340 <None Include="Post-Deployment\Data\dbo.DepotsLync.data.sql" />
341 <None Include="Post-Deployment\Data\dbo.DepotsEE.data.sql" />
342 <None Include="Post-Deployment\Data\dbo.DepotsOffice.data.sql" />
343 <None Include="Post-Deployment\Data\dbo.DepotsOfficeMac.data.sql" />
344 <None Include="Post-Deployment\Data\dbo.DepotsOfficeMac.data.sql" />

```

Review Properties

[Predicted risk of defects](#) **Low**

- File
- Change
- File Explorer:
 - \$/codemine/dev/src
 - CodeMine.sln Edit
 - \$/codemine/dev/src/Cmc/Database
 - CMC.sqlproj Edit
 - \$/codemine/dev/src/Cmc/Database/Post-Deplo
 - Loader.Constraints.Data.sql Edit
 - \$/codemine/dev/src/Cmc/Database/Schemas/dl
 - \$/codemine/dev/src/Cmc/Database/Schemas/Lc
 - \$/codemine/dev/src/Cmc/Loader/QBuildLoader
 - \$/codemine/dev/src/Commo/LoaderBase
 - LoaderBase.csproj Edit
 - LoaderController.cs Edit
 - \$/codemine/dev/src/Commo/LoaderBase/Que
 - QueueManager.cs Edit
 - \$/codemine/dev/src/Commo/LoaderBase/Rest
 - RestCall.cs Add
 - \$/codemine/dev/src/Test/CodeMine.Integration
 - CodeMine.IntegrationTests.c Edit
 - \$/codemine/dev/src/Test/CodeMine.Integration
 - QBuildLoaderSuite.cs Add
 - \$/codemine/dev/src/Test/CodeMine.Integration
 - qbuild_all.json Add
 - qbuild_finished_1.json Add
 - qbuild_finished_2.json Add

CMC.sqlproj

Review Title: Adding support for new types of builds

Work Items/Bugs: e.g. 1001,1002

Review Attachments: Attachments will be listed in description.txt. Browse

Description: New feature enabling saving data from new types of builds

Required Reviewers: Michaela Greiler X; Jack Tilford X

Optional Reviewers: Optional reviewers as a semicolon-delimited list. Press **Ctrl+K** to resolve.

Buttons: Resolve reviewers, Publish, Cancel, Collapse

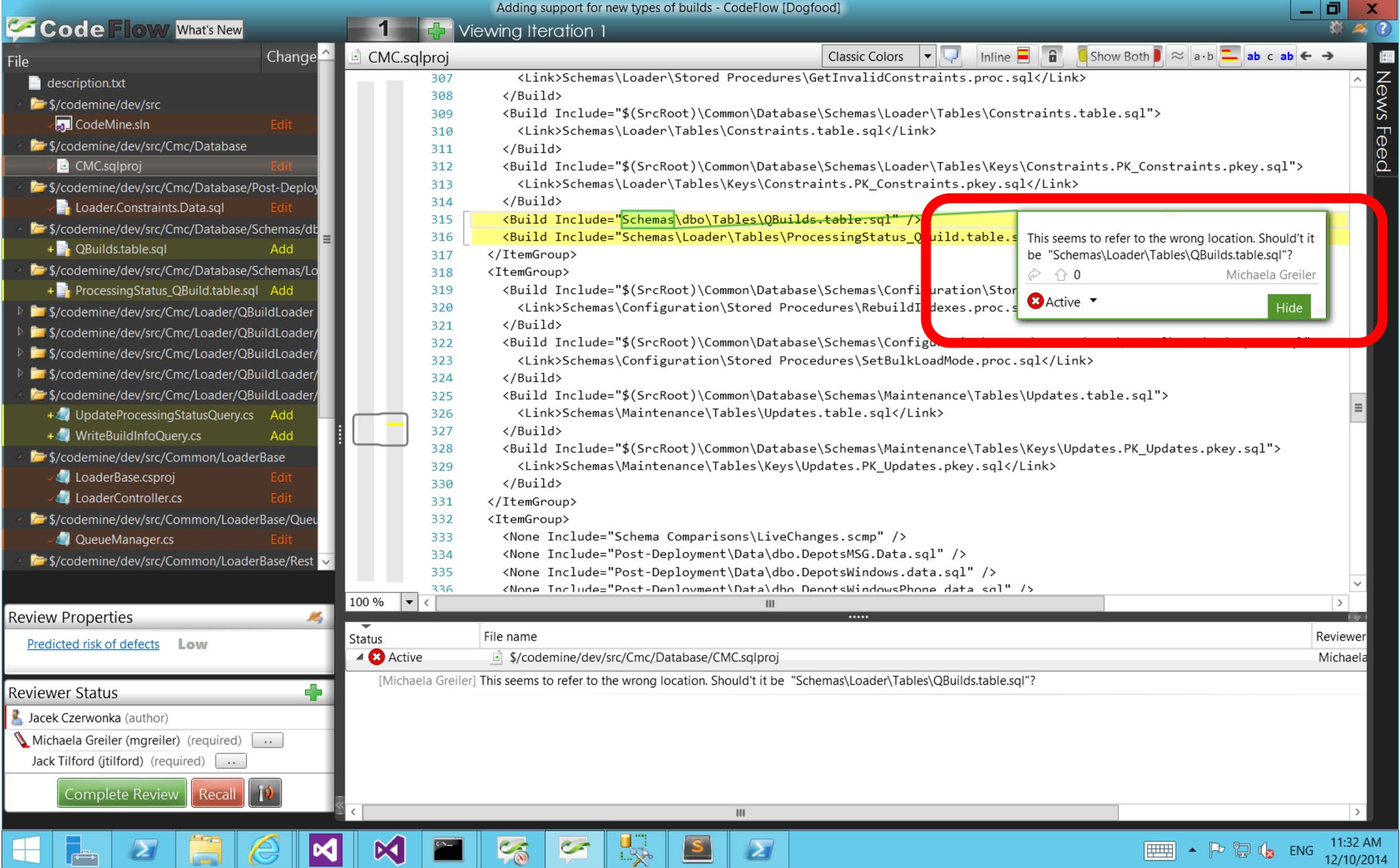
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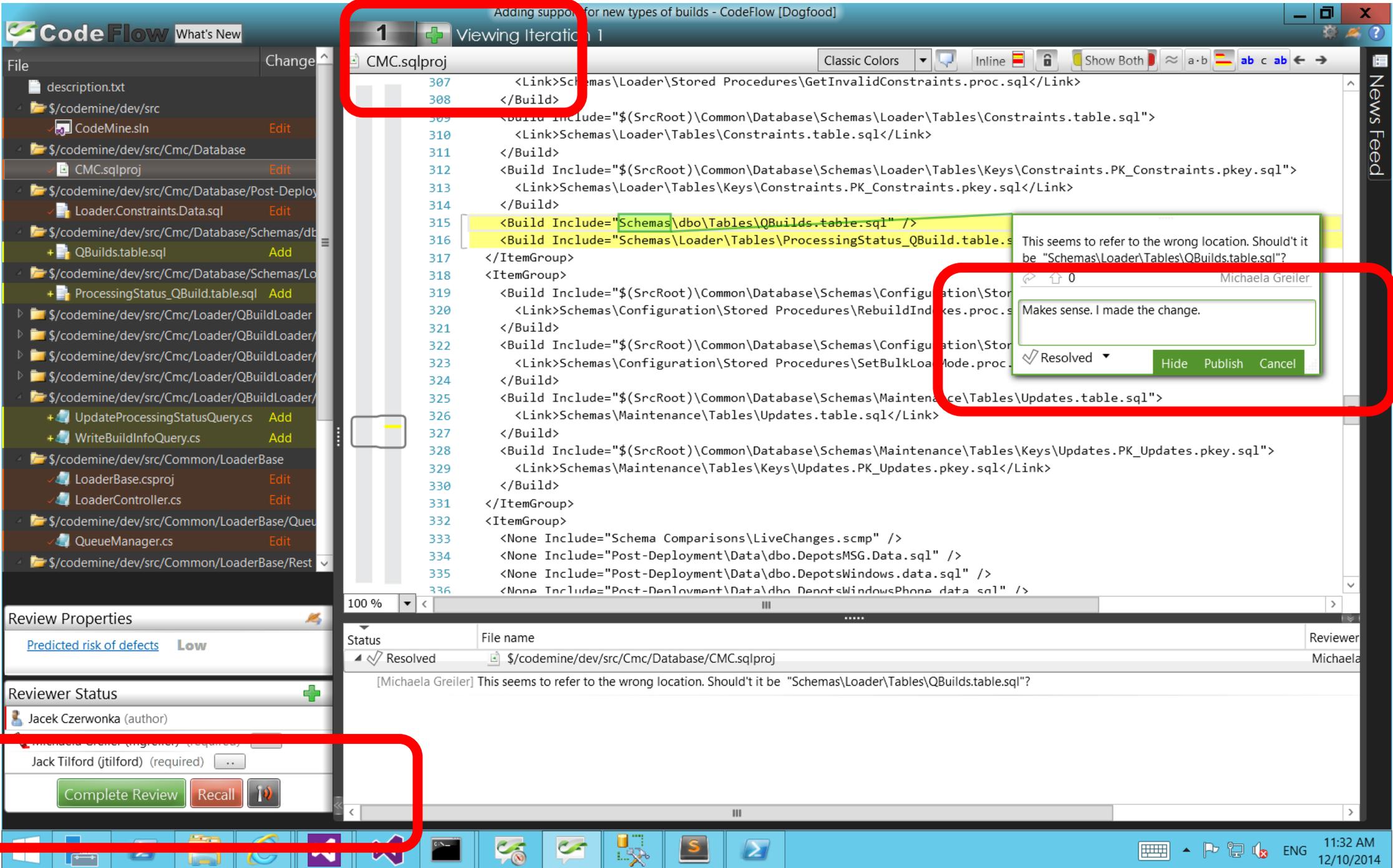
305 </Build>
306 <Build Include="$(SrcRoot)\Common\Database\Schemas\Loader\Stored Procedures\GetInvalidConstraints.proc.sql">
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308 </Build>
309 <Build Include="$(SrcRoot)\Common\Database\Schemas\Loader\Tables\Constraints.table.sql">
310 <Link>Schemas\Loader\Tables\Constraints.table.sql</Link>
311 </Build>
312 <Build Include="$(SrcRoot)\Common\Database\Schemas\Loader\Tables\Keys\Constraints.PK_Constraints.pkey.sql">
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314 </Build>
315 <Build Include="Schemas\dbo\Tables\QBuilds.table.sql" />
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326 <Link>Schemas\Maintenance\Tables\Updates.table.sql</Link>
327 </Build>
328 <Build Include="$(SrcRoot)\Common\Database\Schemas\Maintenance\Tables\Keys\Updates.PK_Updates.pkey.sql">
329 <Link>Schemas\Maintenance\Tables\Keys\Updates.PK_Updates.pkey.sql</Link>
330 </Build>
331 </ItemGroup>

```

Review Properties

Predicted risk of defects **Low**





Code Review Research



Why Code Review?

Find defects

Improve maintainability

Share knowledge

Broadcast progress

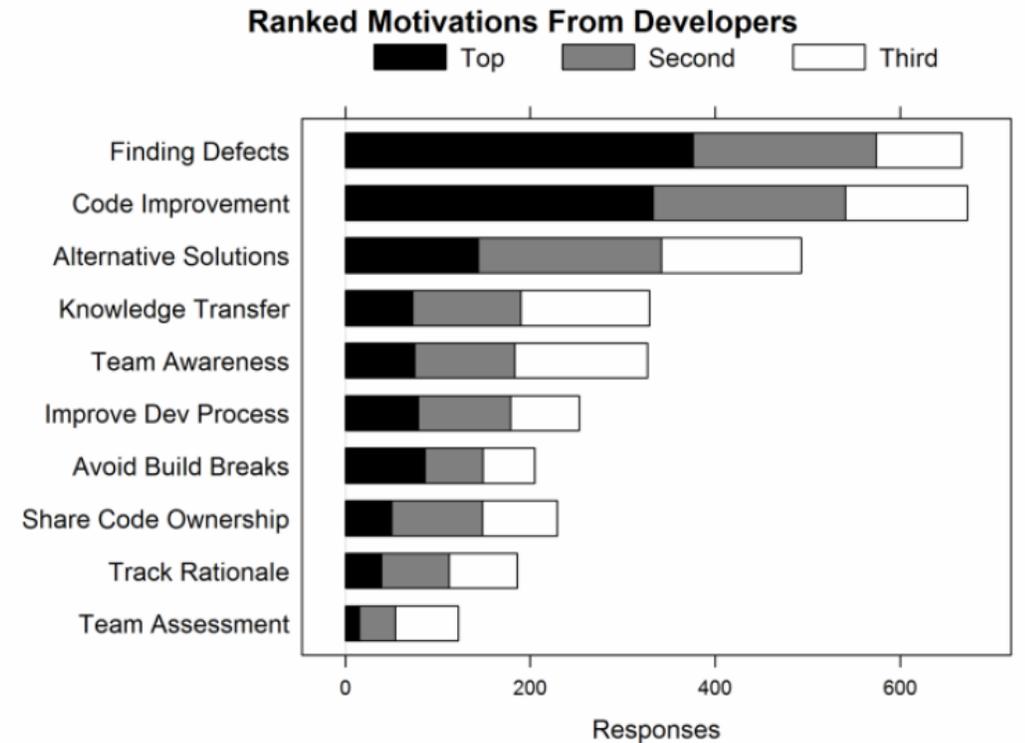


Figure 3. Developers' motivations for code review.

Study: Comments Classification

Category	Types of issues included	Frequency
Documentation	Comments, naming, style	22.3%
Organization of code	Modularity, location of artifacts, new class, duplicate code, size of methods	15.9%
Solution approach	Alternate algorithm or data structure	8.5%
Validation	Lack of or improper validation	 7.2%
Visual representation	Beautification, indentation, blank links	6.4%
False positive	Not an real issue	4.6%
Defect	Incorrect implemenation or missing functionality	 2.6%
Logical	Control flow or logic issues	 2.3%
Support	Configuration support systems or libraries	2.0%
Interface	Interactions with other components	 1.5%
Resources	Resource initialization, manipulation, and release	 1.3%
Timing	Thread synchronization, races	 0.3%
Other		25.1%

~50% of all

15% of all

Adapted from : M. Mäntylä and C. Lassenius. *What Types of Defects Are Really Discovered in Code Reviews?* IEEE Transactions Software Engineering, 35(3):430–448, 2009

By: Amiangshu Bosu (U of Alabama), Michaela Greiler (TSE), Christian Bird (Microsoft Research Redmond), *Characteristics of Useful Code Reviews: An Empirical Study at Microsoft* (MSR 2015)

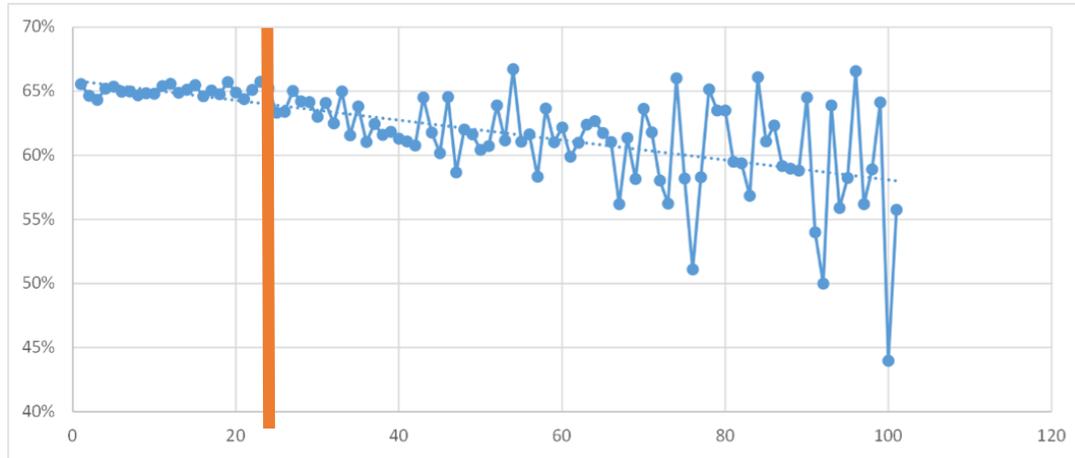
Study: Code Review Usefulness

Category	Types of issues included	Frequency	% Useful
Documentation	Comments, naming, style	22.3%	77.0%
Organization of code	Modularity, location of artifacts, new class, duplicate code, size of methods	15.9%	87.1%
Solution approach	Alternate algorithm or data structure	8.5%	72.3%
Validation	Lack of or improper validation	7.2%	92.9%
Visual representation	Beautification, indentation, blank links	6.4%	68.0%
False positive	Not an real issue	4.6%	0.0%
Defect	Incorrect implemenation or missing functionality	2.6%	90.0%
Logical	Control flow or logic issues	2.3%	100.0%
Support	Configuration support systems or libraries	2.0%	87.5%
Interface	Interactions with other components	1.5%	100.0%
Resources	Resource initialization, manipulation, and release	1.3%	100.0%
Timing	Thread synchronization, races	0.3%	100.0%
Other		25.1%	16.3%

Adapted from : *M. Mäntylä and C. Lassenius. What Types of Defects Are Really Discovered in Code Reviews? IEEE Transactions Software Engineering, 35(3):430–448, 2009*

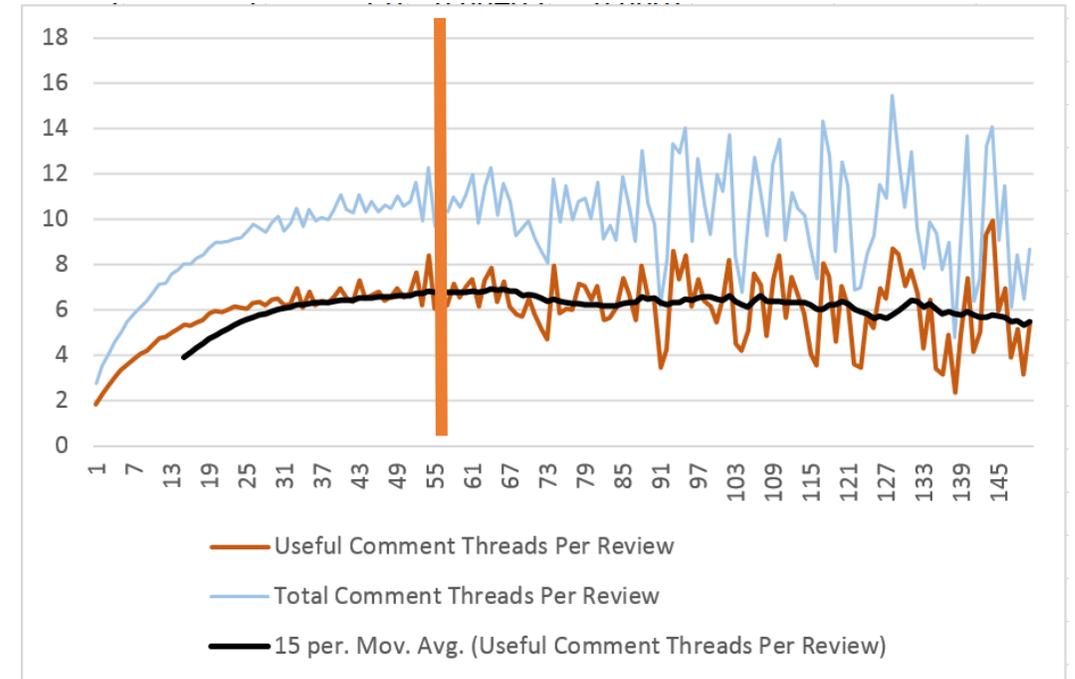
By: Amiangshu Bosu (U of Alabama), Michaela Greiler (TSE), Christian Bird (Microsoft Research Redmond), *Characteristics of Useful Code Reviews: An Empirical Study at Microsoft (MSR 2015)*

Smaller Reviews Are Better



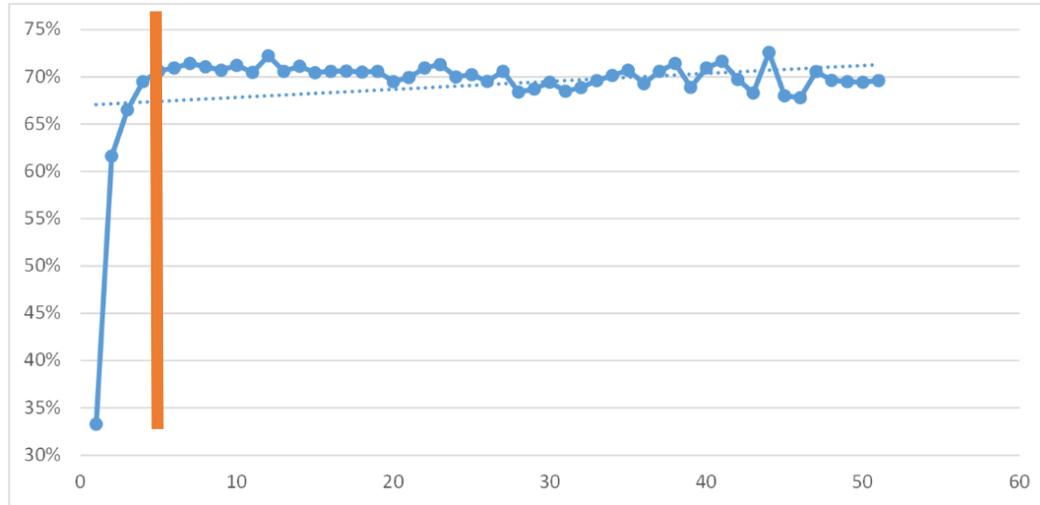
Comment usefulness ratio vs. number of files in a reviewed change

Anecdotaly: smaller reviews are “better”
< ~20 files implies usefulness stability and predictability



Absolute number of useful comments grows with size of review until 25-30 files, steady until 55-65 and then starts going down

Relevant Experience Makes for Better Reviewers

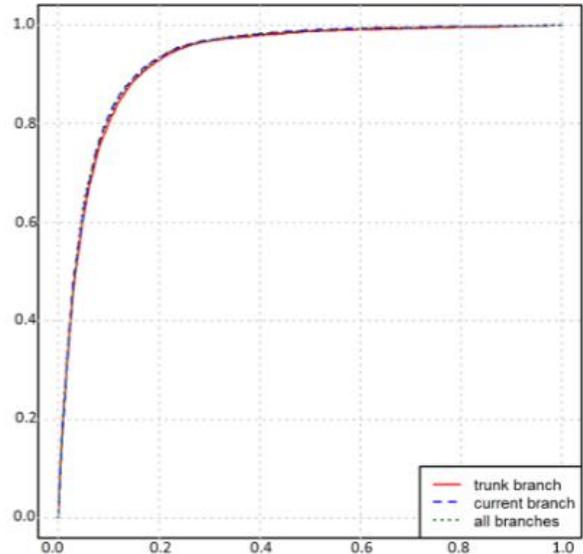


Reviewer's comment usefulness vs. number of previous reviews on a changed file

Reviewers with prior experience with the changed file produce much more useful feedback

New reviewers learn fast but need 6-12 months to be as productive as the rest of the team

Risk of Defects In a Change Can Be Predicted



Vista SP1 QFE [View Details and Notes](#) 1

Change Summary

Fix Regression Risk: **Very High** (Probability of regression > 50%)

Binary	Arch Layer	Total/Post-LKG ch
p.dll	44 (range:0-64)	2/2
Source File		
▶ base\diagnosis\pdata.c		
▼ base\diagnosis\putil.c		
Function		Complexity
Connect		30->32
▶ base\diagnosis\query.c		
s.ocx	45 (range:0-64)	1/1
r.dll	11 (range:0-64)	2/2

Prior success with large-scale defect prediction

Expose risk prediction in code review to change the reviewer behavior

Predicting Risk of Pre-Release Code Changes with CheckinMentor, A. Tarvo, N. Nagappan, T. Zimmermann, T. Bhat, J. Czerwonka

CRANE: Failure Prediction, Change Analysis and Test Prioritization in Practice - Experiences from Windows, J. Czerwonka, R. Das, N. Nagappan, A. Tarvo, A. Teterev

Code Reviewing: It Takes Time and Effort

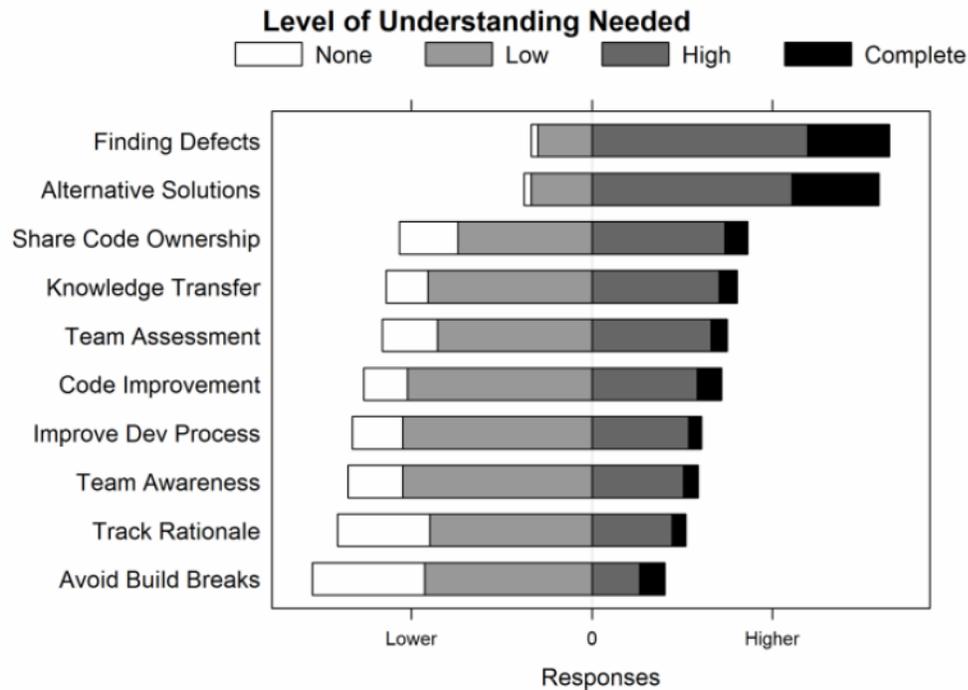


Figure 5. Developers' responses in surveys of the amount of code understanding for code review outcomes.

Alberto Bacchelli, Christian Bird. *Expectations, Outcomes, and Challenges Of Modern Code Review*

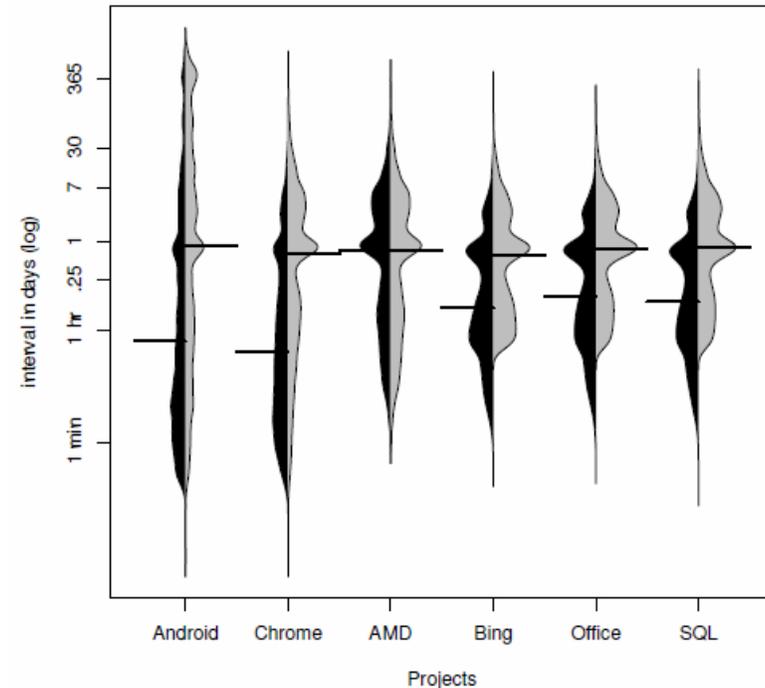


Figure 1: First Response on left (we do not have first response data for AMD) and Full interval on right

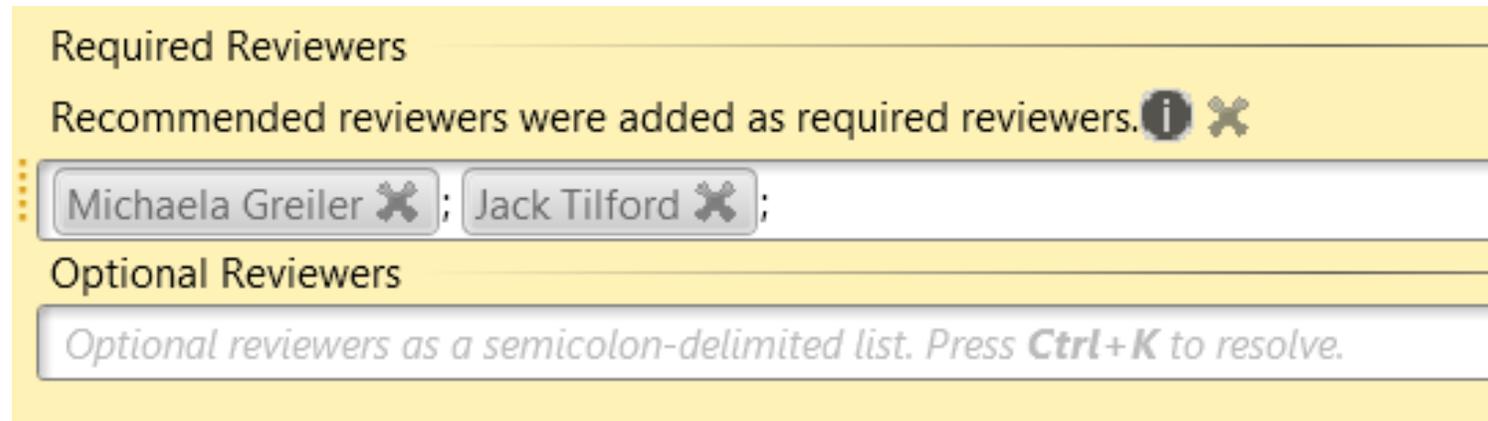
Peter C. Rigby, and Christian Bird. *Convergent contemporary software peer review practices*. In Proceedings of the 2013 9th Joint Meeting on Foundations of Software Engineering, 2013, ESEC/FSE 2013, ACM, pp. 202–212

Improving the tools
and the workflow

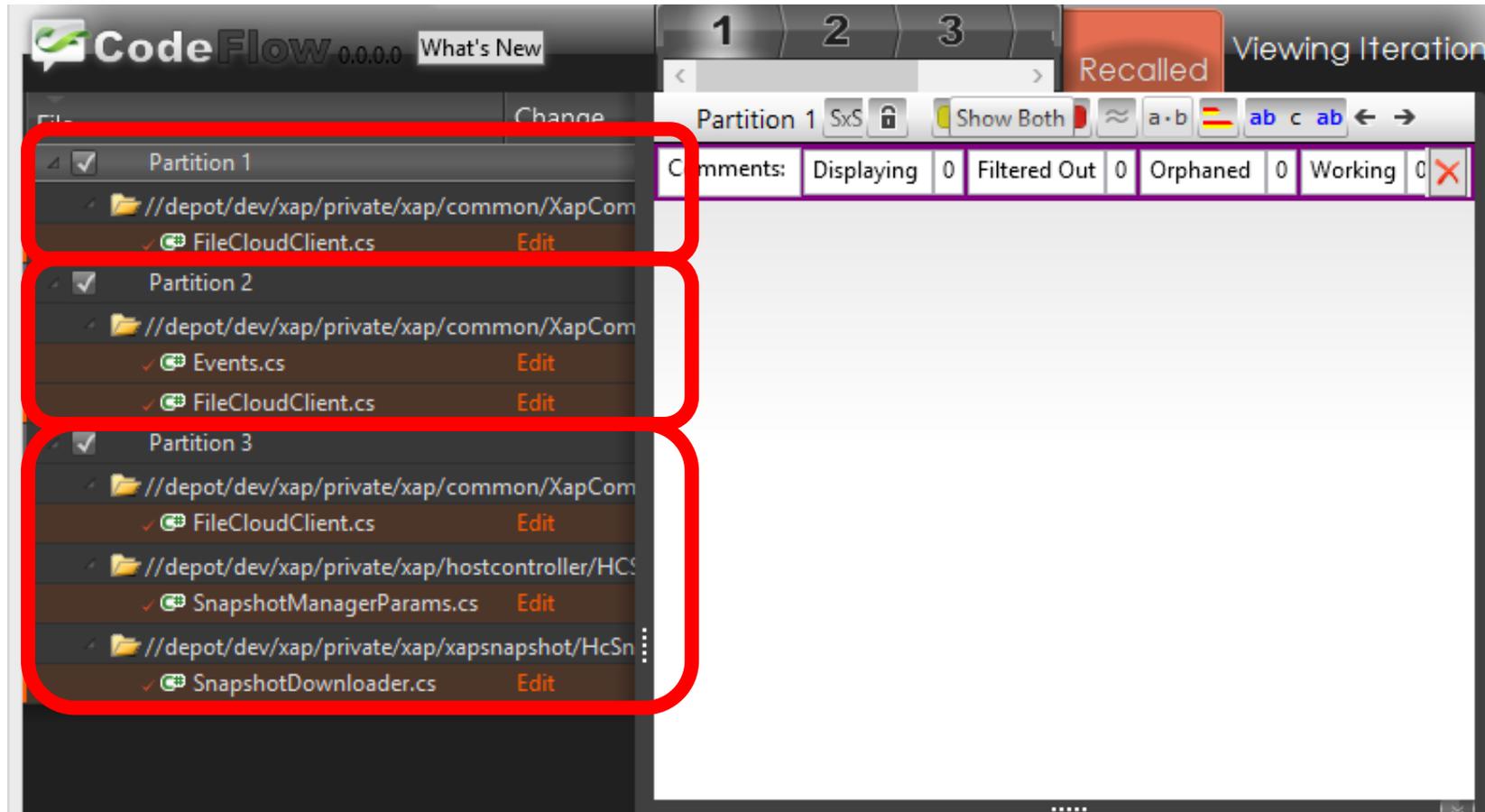


Reviewer Recommendations

- Find potential reviewers based on their previous history with the code
- Consider number of changes and time since last activity
- Default is two reviewers based on most common practice and usefulness data

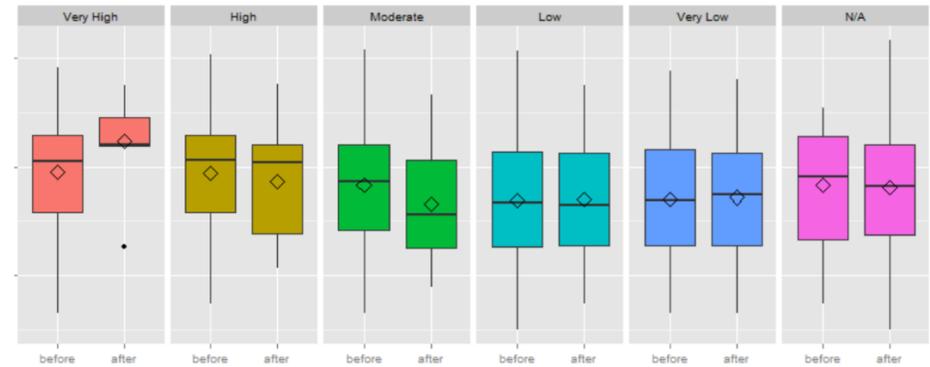
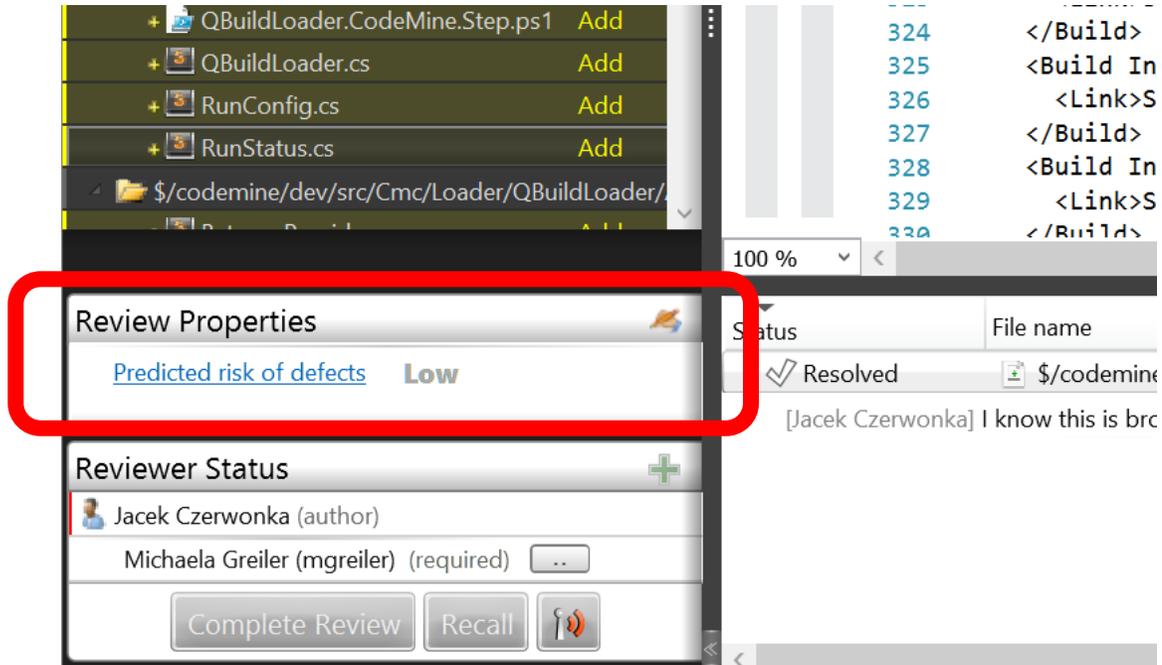


Change Decomposition



By: Shuvendu Lahiri, Mike Barnett, Christian Bird, Jack Tilford (Microsoft Research Redmond and TSE)

Change Risk Prediction



Time to first sign-off before and after enabling "change risk" feature

Timely Nudges



Nudge

Friendly Ping: Hello [@Birendra Acharya](#), [@Kim Herzig](#), and [@Beatris Mendez Gandica](#)! This PR is **8 days** old. Please take action as appropriate

Encode Tribal Knowledge

nitpicker.yaml

[Contents](#) [History](#) [Compare](#) [Blame](#)

```
1 branches:
2   - name: master
3 comments:
4   # Nuget packages should not be checked out
5   - markdown: "Nuget packages should not be checked out"
6     blocking: true
7     pathFilter:
8       - /**/*.nupkg
9   - markdown: Don't delete the README file
10  blocking: true
11  pathFilter:
12    - '-/readme.md'
```

[Overview](#) [Files](#) [Updates](#) [Commits](#) [Conflicts](#)



MerlinBot Jun 8

Changes to entities or enums are likely to require the SQL migrations to be regenerated using the instructions at </documentation/migrations/migrations.md>.



MerlinBot Monday

Triggered by:

- [/src/Shared.Models/Entities/OfficeApplicationBaseEntity.cs](#)
- [/src/Shared.Models/Entities/OfficeApplicationHealthStatus.cs](#)
- [/src/Shared.Models/Entities/OfficeHealthAlert.cs](#)
- [/src/Shared.Models/Entities/OfficeHealthBaseEntity.cs](#)
- [/src/Shared.Models/Entities/OfficeHealthMetric.cs](#)
- [/src/Shared.Models/Enums/OfficeHealthServicingChannel.cs](#)
- [/src/Shared.Models/Enums/OfficeServicingChannel.cs](#)



Write a reply...

Reactivate

Discover Past Patterns

MerlinBot  suggestion:



Please consider editing the following file(s). In the past, they have often been edited together with files you have edited in this PR.

Consider editing this file	Because you edited these file(s)
/Src/PlatformNetCore/Framework.L0.Tests/FlightingSettingsEvaluatorTests.cs	/Src/PlatformNetCore/EventListener/Flighting.Prod.yaml

PRs which edited both sets of files: [550150](#), [551228](#), [551761](#), [552070](#), [552652](#).

Propose (and Create) Fixes



MerlinBot Friday

Code quality check

[CG1002.PossiblyVulnerableComponentsDetected](#) (ComponentGovernance)

Action item: You may want to spend additional time reviewing how the following components are used

Component: ajv (6.0.1)

Vulnerability title: [CVE-2020-15366](#)

Recommendation

Upgrade to version ajv - 6.12.3

If you are using NPM 6 or above, you can run **npm audit fix** on your local machine to fix vulnerabilities. For more info, please visit <https://docs.npmjs.com/cli/audit> [↗](#)

Criteria

- **Usable:** Does it work as advertised?
- **Beneficial:** What improvement this creates vs. current process?
- **Generalizable:** Does it apply to all teams?
- **Scalable:** Does it scale to large teams / code bases?
- **Cost-effective:** What are implementation and *maintenance* costs?
- **Fitness:** Does it extend an existing workflow or creates a new one?
- **Actionable:** Does the user know what to do?
- **Bounded:** What maximum damage this can create?

Further reading

- [Code Reviewing in the Trenches: Understanding Challenges, Best Practices and Tool Needs - Microsoft Research](#)